

## DUBLIN ROAD, ATHY, CO. KILDARE









#### Dear Guest,

I would like to extend you a warm welcome to you on your visit to the Clanard Court Hotel. We want your stay with us to be as relaxing and enjoyable as possible.

Whether you are here for business or pleasure, we are committed to ensuring that your stay with us will be a positive and memorable experience, and I would encourage you to make the most of our facilities during your visit. Please do not hesitate to contact me or any member of my team if you require any assistance.

Bailey's Bar & Bistro, is located off one lobby on the right hand side down the hallway.

- Breakfast is served Monday to Friday from 7.30am until 10am and between 8am and 10.30am on Saturday & Sunday.
- Dinner is served from 6.30pm to 9.30pm daily. To make a reservation, dial 0.

Bar food is available from 12.00pm until 9.30pm daily with lunch specials available between 12.00pm and 3.00pm.

Revive Treatment Rooms are the perfect sanctuary to relax and unwind. Located on the ground floor, Revive offers both beauty and relaxation treatments. Take a look at the full range in the Revive brochure included with our Guest Information. Revive is open daily, should you wish to make an appointment, please contact Reception.

Should you require any assistance during your stay please do not hesitate to contact Reception or speak with a Duty Manager. Our Night Porter is also available from 11pm - 7.30am to deal with any requirements you may have during this period. Please dial 0 to contact a member of our team.

We strive to provide a very high standard of customer service and rely on your feedback in order to achieve this. When checking out, I would appreciate if you would take time to complete our Guest Comment Form and leave it at Reception and/or share your guest experience online with TripAdvisor. Alternatively, please do feel free to speak further with our Manager on duty.

Wishing you a pleasant stay and assuring you of my commitment to warm hospitality and customer care.

Yours sincerely,

Daniel McCarthy

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General Manager

## FOR YOUR INFORMATION





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#### **ACCOMMODATION SERVICES**

Extra Pillows can be found in the Wardrobe. Extra blankets can be requested from Reception, dial "0" or accommodation services on 331.

Cots are available from Reception, free of charge, please dial "0" for assistance.

#### **ADAPTORS**

Should you require an Electrical Adaptor please dial "0" for Reception.

#### **ADDRESS**

Clanard Court Hotel, Dublin Road, Athy, Co Kildare Tel: 00353 59 864 0666 | Fax: 00353 59 864 0888

Email: sales@clanardcourt.ie | Web: www.clanardcourt.ie

Twitter: @ClanardCourt | Facebook: www.facebook.com/ClanardCourt

#### **AFTERNOON TEA**

Afternoon Tea, including our Classic, Bubbly & Childrens' Afternoon Tea, is served from 2:30pm to 5.30pm daily. Why not go that extra step and combine with a treatment in our wonderful Revive Treatment Rooms. For reservations, please contact Reception (dial "0") or Revive (Dial "101")

## **AIR-CONDITIONING**

The Hotel's public areas are air-conditioned. There are individual radiators in all rooms enabling you to regulate your room temperature.

## **AIRPORTS**

- Dublin Airport is approximately 51 Miles from the Hotel, 53.4264°N, 6.2499°W
- Waterford Airport is approximately 67 Miles from the Hotel, 52.1886°N, 7.0809°W

Should you require directions please dial "0" for Reception.

A map of the area is also provided in your room.

## **ALARM CALLS**

Please contact Reception (dial "0") to book your wake-up call.

## **ATM**

The nearest ATM to the Hotel is located in the Conlan's Texaco Service Station on the Dublin Road to the right of the Hotel.

#### **BABYSITTING**

We offer a baby sitting service. Should you require this service please contact Reception at "0".

#### **BANKING**

The nearest bank is only 5 minutes from the Hotel.

The following banks have branches in Athy town:

• Bank of Ireland 059 8631616

Allied Irish Bank (AIB) 059 8631428

#### **BAR**

Baileys Bar, our own Hotel Bar, combines the best of traditional Irish Hospitality in an atmospheric contemporary setting, with live music every Saturday Night and Bank Holiday Sundays plus Trad Music Nights every Wednesday from May to September.

Bar food is served from 12.00pm until 9.30pm with lunch specials available between 12.00pm and 3.00pm and an Early Bird Menu.

## **BREAKFAST**

Our Breakfast is served from 7.30am until 10.00am Monday to Friday and 8.00am until 10.30am Saturday, Sunday and Bank Holidays in Bailey's Bar & Bistro.

Room service is also available by completing the Breakfast Card in your room and placing it outside your door before 4.00am. A room service charge of €3.00 per person applies.

## **BEAUTY TREATMENTS**

See Revive Treatment Rooms.

## **BUS TIMETABLES**

If you need to enquire about buses, please ask at Reception and we will be happy to help.

## **BUSINESS SERVICES**

We offer a wide range of business services including photocopying, laminating, typing and printing.

These can be requested from Reception, please dial "0".

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#### **CAR HIRE**

 Joe Brennan Car Rental
 059 913 2464

 Hertz Rental
 01 607 0300

 Dooley Car Rentals
 062 53103

## **CAR PARK**

Parking is available free of charge in the Hotel Car Park under the terms and conditions of the Hotel Proprietors Act 1963. For your own safety and security, please do not leave valuables in your car overnight.

#### **CHECK OUT**

On the day of your departure, you may stay in your room until 12 noon. Should you require an extension, we will try to facilitate this where possible. Please contact Reception by dialing "0".

#### **CHEMISTS**

The nearest Chemist is located just 5 minutes from the Hotel.

Chemists in Athy:

 Maddens
 059 8638350

 Doyle's Pharmacy
 059 8631452

 Moore's Pharmacy
 059 8631687

 A and A Pharmacy
 059 8641177

## **CHURCHES**

Services are provided in the following Churches:

Roman Catholic St. Michael's Parish Church, Rathstewart, Athy

Church of Ireland St Michael's Church, Carlow Road, Athy

Presbyterian Church Dublin Road, Athy

For mass times please contact Reception.

#### **CINEMA**

The nearest Ci nemas are:

 Odeon Portlaoise
 01 686 9460

 Omniplex Cinema Carlow
 059 913 0315

 IMC Carlow
 059 913 7645

 Odeon Cinema Newbridge
 01 686 9460

All are an easy drive of about 20 minutes from the Hotel.

#### **CONFERENCE & BANQUETING**

The Clanard Court has the ability to cater for meetings and parties from 2 - 400.

All our Conference & Banqueting Rooms have audio-visual equipment, free Wi-Fi, and are air-conditioned and spacious.

The Management & Staff of the Hotel will meet your every business need in an expert and professional manner.

Please contact any of our Management Team for further information or for a tour of our facilities.

## **CREDIT CARDS**

Please note that the following credit cards are accepted in all areas of the Hotel:

- Visa
- Mastercard
- Visa Debit
- American Express



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#### **DENTISTS**

Should you require dental treatment the following Dental Surgeons are available in Athy:

 Loreto Dental
 059 8631605

 Dr. Richenda Bailey
 059 8633338

 Athy Dental Practice
 059 863 3136

Weekend Service

Carlow Dental Centre 059 917 3762

## DINING

Bailey's Bar Lunch: Monday to Sunday from 12.00 - 3.00pm

Extensive Bar Menu: Monday to Sunday from 3.00 - 9.30pm

Bar food served 12.30 to 9.30 Saturday.

(Including Bank Holidays)

Bailey's Bar & Bistro: We offer a superb menu and excellent service in a relaxed and

intimate setting.

Lunch: Monday to Sunday from 12.00 - 3.00pm

Extensive Bistro Menu Monday to Sunday from 3.00 - 9.30pm Table d'hote Menu available Monday to Sunday from 6.00 - 9.30pm

#### Dial 0 to make a reservation

A Room Service menu is also provided for your convenience in this folder. A room service charge of €3.00 per person applies. See also "Breakfast".

#### **DIRECTORIES**

The following numbers are provided for your convenience:

#### **Directory Enquiries:**

Ireland: 11811 / 11850

N. Ireland: 11811 / 11850

UK: 11818 / 11866

International: 11818 / 11866

#### **International Codes:**

Australia: 0061	Singapore: 0065	Luxemburg: 00352
Great Britain: 0044	Canada: 001	Switzerland: 0041
New Zealand: 0064	Italy: 0039	France: 00358
Austria: 0043	South Africa: 0027	Netherlands: 0031
Greece: 0030	Denmark: 0045	USA: 001
Portugal: 00351	Japan: 0081	Germany: 0049
Belgium 0032	Spain: 0034	
Hong Kong: 00852	Finland: 00358	

#### DO NOT DISTURB

If you wish not to be disturbed please put the do not disturb sign on the outside of your door.

#### **DOCTOR**

Should you require medical assistance the following Doctors are available in Athy:

 The Park Clinic
 059 863 1839

 Dr PE Farrell
 059 8638538

 Dr John MacDougal
 059 8631352

 Dr Giles O'Neill
 059 8631476

K Doc 1890 599362 (6pm - 8am Mon - Fri, 12pm - 8am Sat - Mon)

#### **DRY CLEANING**

Redmonds, Athy 059 8631936 Clean Jean 059 8640090

A dry cleaning bag is available in your dressing table drawer please place your laundry in this bag and drop it to Reception or call Reception for collection.

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## **ELECTRICITY**

The power supply in the Hotel Guest Rooms is 220/240 volts. Shaving sockets, located in the bathrooms are 110 volts. Your key card must be placed in the panel inside the door in order to activate electricity.

## **ELECTRIC CAR CHARGER**

Available to the right of the hotel entrance.

## **EMAIL AND INTERNET**

If you have a laptop computer or tablet, there is complimentary Wi-Fi access available in your room. Complimentary Wi-Fi access is also available in the Lobby and Bar Area - no code required.

## **EMERGENCY EXITS**

There is a fire emergency plan posted on your room door.

## **EVACUATION**

In case of fire or if you see a fire notify a member of Staff immediately and make your way to the nearest fire exit. The assembly point is marked A for guests and is located at the far side of Car Park opposite main entrance. Do not return to your room for your belongings.

#### **FLIGHT INFORMATION**

For any flight confirmations, changes, etc, please contact Reception.

#### **FLORIST**

Carol Barry Florist 059 8632180 Anne Flood 059 863200

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#### **GAMES ROOM**

Located in one ground floor room, along the corridor, to the left of Reception.

## **GARDA (POLICE) STATION**

The local Garda (Police) Station is situated off the Main Street, in Green Alley - 059 86 31669

### **GIFT VOUCHERS**

Why not treat a friend or family member to a gift voucher from the Clanard Court Hotel for a weekend or midweek break, or for a meal. Gift Vouchers are available from Reception or by visiting hotel web site www. clanardcourt.ie/bookings/vouchers.

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## **HAIRDRESSERS**

Hair Affaire	059 8638603
A Cut Above	059 8633333
House of L.A.	059 8638720
Way Ahead	059 8638731
Flair Hair	059 8633111
Mon Amie	059 8638628

## HAIR DRYER

Each room is equipped with a hair dryer, located in the dressing table drawer.

## **HEATING**

Bedroom heating is on a timer system. Additionally, if you wish to regulate the heating you can do so by adjusting the temperature control on the radiator.

## ICE

If you would like ice to be brought to your room, please contact Reception. €3 tray charge applies.

#### **IRON & TROUSER PRESS**

All rooms have an Iron and a Trouser Press, located in the wardrobe.

Our deluxe rooms have an Ironing Board.

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## **KEYS**

Spare keys can be issued at Reception. Keep your key on your person at all times. In case of loss contact Reception immediately.

#### **LIBRARY**

The local library is located in the Town Hall in Emily Square.

## LEISURE CENTRE

All guests have complimentary access to the K Leisure Centre located in Athy town – approximately a 5 minute drive from the Hotel.

The Leisure Centre has a swimming pool, steam room, sauna and fully equipped gym. Please show your room key at the K Leisure Reception desk for your complimentary entry.

Extra towels are available by contacting our Reception.

## LOST PROPERTY

For lost or found items please enquire at Reception.

## **LUGGAGE**

Luggage may be stored at Reception (please note no responsibility is taken for loss or damage). For transport or removal of luggage please dial "0" and a porter will be notified to assist you.

#### **MAIL**

Letters can be sent from Reception. Postage stamps are also on sale at Reception, dial "0" for assistance.

#### **MAINTENANCE**

Every care is taken to ensure our guest rooms are at all times in perfect condition. However, if you should find a fault during your stay please advise Reception to ensure any problem is rectified immediately.

## **MANAGER ON DUTY**

There will always be a Manager on Duty if you need to contact the manager please enquire at Reception or dial 0.

## **MAPS**

A map of Athy and surrounds is available from Reception.

## **MINI BAR**

Available in Deluxe Rooms and Suites only, there are two mini bar packages offering wine, beer & soft drinks and wine, beer, spirits & soft drinks. Please contact Reception or dial 0.

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#### **NEWSPAPERS**

## **PRIESTS**

Parish Priest 059 8638391 Church of Ireland 059 8631446

## **PETS**

No pets are allowed in the hotel with the exception of Guide Dogs.

## **PHARMACY**

See Chemists.

## **PORTERAGE**

Should you require assistance with your luggage from our porter please contact Reception.

#### **POST OFFICE**

The Post Office is located on Duke Street.

Telephone: 059 8631341



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#### **ROOM SERVICE**

For Room service please dial "0" or 303. A €3 tray charge applies.

#### **RACECOURSES**

Curragh Racecourse 19 miles
Punchestown Racecourse 24 miles
Naas Racecourse 24 miles

#### **RESTAURANTS**

Baileys Bailey's Bar & Bistro Dial 303
Ngai's Chinese Restaurant 059 8638008
Novaks 059 8633627
Royal Garden Chinese 059 8633888
Fallons (Kilcullen) 045 481260
Hartes (Kildare Town) 045 533 557

#### **REVIVE TREATMENT ROOMS**

Revive Treatment Rooms, our in-house beauty rooms, offer a full range of beauty treatments. Open Monday to Sunday, dial "0" for Reception to make your appointment



#### **SAFETY DEPOSIT BOXES**

All rooms are fitted with a safe, full instructions on use are supplied with safe.

Management cannot take responsibility for money or valuables left inside the guest room.

#### **SEWING KIT**

Sewing facilities are available in your dressing room drawer. Should you require additional supplies please contact Reception on "0".

#### **SHOE SHINE**

Shoe Shine facilities are available in your dressing room drawer. Should you require additional supplies please contact Reception on "0" or accommodation services on 331.

#### **SHOPPING**

There are numerous shopping areas within a short drive from the Hotel.

Kildare Village Outlet	20 minutes	045 520501
Whitewater Shopping Centre, Newbridge	20 minutes	045 449094
Fairgreen, Carlow	20 minutes	059 9143500
Liffey Valley Shopping Centre	45 minutes	01 6160200
Dundrum Town Centre	60 minutes	01 2991700

## **SIGHTSEEING**

Athy Boat Tours	087 4335350
Athy Heritage Centre	059 8633075
Burtown House & Gardens	059 8623148
Irish National Stud & Japanese Gardens	045 521617
Emo Court	057 8626573
Rathwood	059 9156285
The Chocolate Garden	059 6481999
Newbridge Silverware	045 431301

For more ideas on things to do during your stay, please contact Reception.

## **SPECIAL NEEDS**

Please inform Reception of any special needs or dietary requirements that you may have and we will be delighted to assist you in any way possible.

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#### **TAXI**

If you should require a taxi, one can be ordered at Reception.

Val's Cab 059 8638240 / 087 2519073

Crom A Boo Cabs 1800 382000

## **TEA & COFFEE**

There are tea and coffee making facilities in all rooms. They are located either beneath the television or in the wardrobe. Should you require extra supplies please contact Reception on 0.

#### **TELEPHONE**

For an outside line, dial 9 and then the number. If you wish to call another room, just dial the room's number.

## **TRAINS**

For Train information please contact Reception or dial Irish Rail at 01 6771871.

## TV CHANNELS

Television Listings are as followed:

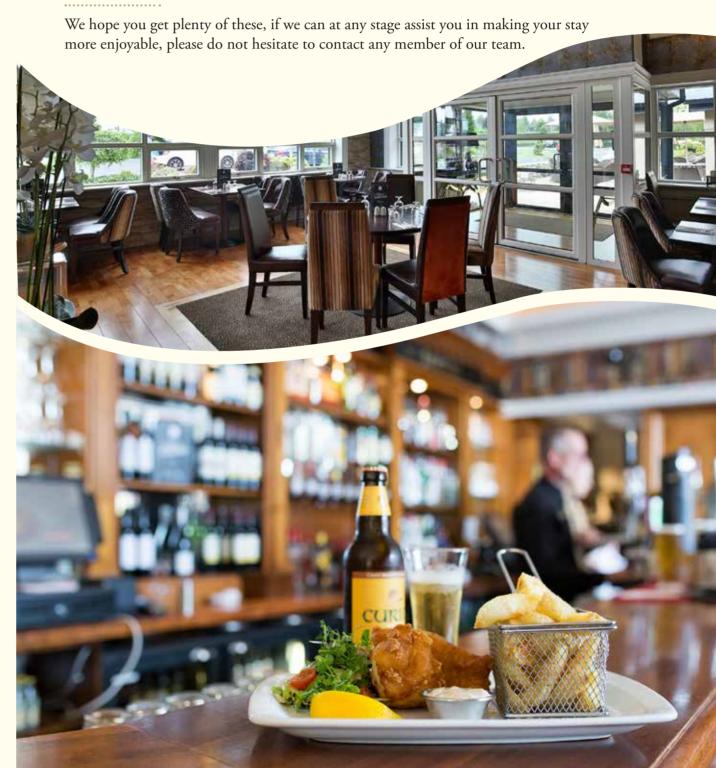
- 1. RTE 1
- 2. RTE 2
- 3. TV3
- 4. TG4
- 5. BBC1
- 6. BBC2
- 7. UTV
- 8. Channel 4
- 9. Sky News
- 10. Kids
- 11. DW TV German
- 12. TV5 French
- 13. RTE Radio 1
- 14. RTE Lyric FM

## WAKE UP CALLS

If you should require a wake-up call, please contact Reception.

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#### **ZZZZZZ**





# T: 059 8640666 | E: sales@clanardcourt.ie www.clanardcourt.ie







